

Homeowner Guarantee



Thank you for choosing Canadian Septic Inc to design & install your new onsite wastewater disposal system.

We take great pride in providing all our customers with a quality product we can stand behind. We are so confident in the quality of our designs and in our workmanship, we include this guarantee along with all of the residential onsite wastewater disposal systems we design & install.

This guarantee is valid for as long you own your home. If you experience a malfunction with your new onsite septic system because of how it was installed, we are committed to repairing or replacing the malfunctioning component at no additional cost to you the homeowner.

This guarantee is limited to the original chosen design flow and sewage strength of your design. All replacement and repair work covered under this guarantee may only be carried out by Canadian Septic Inc.

We are proud to offer additional Peace of Mind for the first 12 months with your septic system:

- Septic tanks and pump chambers have a 5 year warranty against leaks. Tanks will be repaired or replaced at our discretion. Labour & pump truck charges are not covered by this guarantee after 12 months.
- Any defective effluent pumps, air pumps, control panels, alarm panels, and transducers, will be repaired or replaced at no cost, to you, the homeowner, for the first 12 months following the installation of your onsite septic system.
- After 12 months, all manufacturer standard warranties on parts, will continued to be honoured. Standard labour rates, will apply.
- Pump floats have a 6 month replacement warranty. After 6 months, all standard rates apply.

Please note the following conditions to this guarantee. Failure to adhere to these conditions will void this guarantee:

- Homeowner is responsible to ensure the maintenance program provided by Canadian Septic Inc is followed as prescribed. Maintenance must be carried out by a Registered Onsite Waste Water Practitioner in accordance with BC Law.
- Homeowner is responsible to ensure the prescribed maintenance and or repairs recommended by a certified maintenance provider are carried out in a timely manner, upon being notified of an issue with the onsite septic system.
- Homeowner is responsible to ensure no harsh chemicals, paint, bleach, and or any other hazardous materials are not disposed of into the septic tanks through sinks, toilets, drains, or by any other means.
- Homeowner is responsible to ensure the daily design flow does not exceeded the prescribed daily design flow as outlined in the design and operations manual.
- Homeowner is responsible to ensure the sewage going to the septic system does not exceed the residential strength sewage as it described in BC Sewerage System Standard Practice Manual.
- This guarantee does not apply to systems without flow monitoring

Sincerely,

James Stikma
Principal
Canadian Septic Inc.

